



## WAVE RESORT - ULTRA ALL INCLUSIVE

### FOOD SERVICE

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- 07:30 - 10:00 – Breakfast - “Salt& Pepper” Main Buffet Restaurant - Buffet
- 10:00 - 12:30 - Late Breakfast- Bistro Bar
- 11:00 – 17:00 – Snack Amphi Avenue Food corner (open between 01.06-15.09)
- 12:30 – 14:00 – Lunch - “Salt & Pepper” Main Buffet Restaurant - Buffet
- 14:00 - 18:00 - Snack - Bistro Bar
- 18:00 - 21:00 - Dinner - “Salt & Pepper” Main Buffet Restaurant – Buffet
- 18:00 – 22:00 – Dinner – À la carte Restaurants: “Lavanda” – Bulgarian Restaurant, “Oliva” – Mediterranean Restaurant(Reservation is required subject to availability).
- 21:00 - 07:30 Night time Snack - Bistro Bar

### BEVERAGE SERVICE (There is no alcohol service for persons under 18 years)

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- 08:30 - 23:00 - Lobby Bar – Local and Selected Imported Alcoholic Drinks, beer, Soft& Hot drinks
- 10:00 - 12:30, 14:00 - 18:00 and 21:00 – 07:30 - Bistro Bar - Beer, Wines, Soft & Hot drinks
- 10:00 - 18:00 - Pool Bar - Local alcoholic drinks, Soft & Hot drinks (open between 15.05 - 30.09)
- 10:00 – 00:00 – Beach Bar – Beer, Wine, Soft & Hot drinks(open between 01.06 -15.09)
- 10:00 - 23:00 – Cocktail Bar - Local alcoholic drinks, Soft & Hot Drinks, Cocktails (open between 01.06 -15.09)
- 12:30 – 14:00 and 18:00 – 21:00 - “Salt & Pepper” Main Buffet Restaurant– Local and selected Imported alcoholic drinks, Beer, Wine, Soft & Hot Drinks, smoothies (during breakfast)
- 18:30 – 22:00 – À la carte Restaurants – Local and Selected Imported Alcoholic Drinks, Beer and Wine, Soft & Hot drinks

### SERVICES INCLUDED IN THE PRICE:

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- At the Wellness center the Indoor pool (operating in April, May and October, opening time 09:00-18:00), Gym, Finnish Sauna, Herbal Sauna, Steam Bath, Turkish bath (Hamamm) (15:00 – 18:00 o'clock, only if there are no treatments scheduled in advance).
- Heated pools – Semi-Olympic, Bio lake, Children`s pool, Indoor pool.

- Mini Aqua Park with opening hours of the water attractions and slides - 9:00 -12:00 and from 14:00 – 17:00. Outdoor pools– opening time 08:30-18:00 (01.05 – 15.09, after 15<sup>th</sup> of September depending on the weather conditions and at the discretion of the hotel Management.
- Daily refill of the Mini-bar with water, soft drinks, beer and wafer bar.
- One Dinner in one of the À la carte Restaurants: “Lavanda” – Bulgarian or “Oliva” – Mediterranean, once per stay if the stay is minimum 7 nights. Reservation is required. To book your table, please contactour Concierge Desk between 09:00-11:00 and 15:00 – 17:00 o’clock. Reservations are subject to availability.
- Free wireless internetconnection is available in the main building and by the pools.
- Free safety box is available at all guestrooms.
- Extra toiletries are available upon requestat the reception.
- Ironing room. Ironing in the roomis not allowed for safety reasons.
- Free parking upon availability in the designated parking areas.

#### **SERVICES, SUBJECT TO CHARGE:**

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- Wave Club – exclusive range of additional services. For more information, please, contact Concierge reception.
- Premium Selection of Beveragesis available in the À la carte Restaurantsand in the Lobby Bar.
- Premium Breakfastin À la carte Restaurant from 8:30 until 10:30am. Cover fee of 25.00 BGN per person applies (children under 1.99 years old are free of charge. children aged 2-12.99 pay12.50 BGN cover fee). To book your table, please contact our Concierge Desk between 09:00-11:00 and 15:00 – 17:00 o’clock. The reservationsare subject to availability.
- For reservations at“Ginger” – Asian, “Lavanda” – Bulgarian and “Oliva” – Mediterranean À la carte Restaurants, a Cover fee of 45.00 BGN per person applies

for those guests, who have booked a stay of 6 overnights or less(children under 1.99 years old are free of charge). children aged 2-12.99 pay 22.50 BGN cover

fee). All guests, whose stayis 7 nights or longer, are entitled of one free dinner at “Lavanda” – Bulgarian or “Oliva” – Mediterranean À la carte Restaurants. 50% discount applies to each subsequent visit after first paid. For reservations, please contactthe Concierge Desk. The reservations are subject to availability.

- SPA and cosmetic treatments, massagesand therapies, Hammam treatments in the Wellness Centre.

- If you wish to keep your room after 11:00 noon on the day of departure, late check-out rates apply as follows:

11:00 - 15:00 h - 150 BGN; 11:00 - 18:00 h - 200 BGN. Please ask about possibilities one day before departure (The service depends on the room availability and is provided in April, May, June, September and October).

- Airport transfers from/to Bourgas airport (BOJ). For airport pick-up and drop-off arrangements, please contact the Concierge desk.
- Laundry and Dry Cleaning Services. The price list is available in your wardrobe/walk-in closet.
- Baby Stroller for rent. The service is subject to charge of 10.00 BGN per day.
- SPA and cosmetic procedures, massages and therapies, Hammam procedures in the Wellness Center (+359 884 141 420).
- 24-hour Medical service.
- Underground parking – 25 BGN per day, subject to availability

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## **GENERAL TERMS AND CONDITIONS**

- The guests have to wear their ID bracelets at all times in order to receive Ultra All Inclusive services.
- Check-in time is 15:00; Check-out time is until 11:00.
- Beach towels are available daily from 08:00 to 12:00 in the Wellness Centre. A Beach towel card is required to receive a towel.
- The use of Bluetooth or similar speakers, tricycle, skateboard and balls is strictly forbidden in indoor areas.
- The Air condition (A/C) in the room is only working when the balcony door is firmly closed.
- Smoking and using of electronic devices is prohibited in the rooms as well as all public areas, except in the designated smoking areas.
- The hotel cannot be held responsible in case of loss, damage or theft of customers' belongings.
- In case a room key-card or a beach towel card is lost, a penalty fee of 20 BGN is automatically charged to the guests' account.
- A 24/7 CCTV is in operation in all public areas for security reasons.
- **The Management retains the right to alter the terms and the hours of operation of all the facilities of the hotel.**